



Auburn Public Library

369 Southbridge Street | Auburn, MA 01501
www.auburnlibrary.org | 508.832.7790

Programs!

- We are committed to offering a wide, exciting variety of programs to patrons of all ages.
- *All are welcome!* With very few exceptions, programs are available to patrons and visitors of all ages from Auburn and surrounding towns and states.
- Registration is required for approximately 90% of our programs.
- All programs start on time. Depending on the program, late arrivals may not be allowed entry, or entry may be delayed until there is a break in the program.
- A library card is not required to register for a program.

Program Registration and Patron Responsibilities

- Offering high quality programs requires financial commitment; extensive planning and preparation; and sufficient materials, staff, and space.
- To ensure we are prepared to meet those expectations, the number of participants is capped at a number appropriate for the program and related activity. The popularity of our programs means there may be a wait list once the cap is reached.
- Prior to registering, please carefully consider whether you can attend! Registering but not showing up for a program, and not calling to notify us, ('no show no call') means your spot was held for you, but someone on the wait list could have attended in your place.
- If circumstances change and you are unable to attend after you registered, *please call the library as soon as possible* at 508.832.7790 during normal operating hours. Ask for an associate from Program Registration so that we can call the next person on the wait list.
- If you are unable to call during normal operating hours, you may email jcollins@town.auburn.ma.us. **Please use this contact option only when necessary!**
- **In the interest of fairness to all patrons and to maximize our resources, Library administration reserves the right to place a patron's name on the wait list for future programs if there are two or more 'no show' 'no call' offenses.**
- In the unusual event of an emergency when notification could not take place in time, please call the Library as soon as possible and speak with a member of Program Registration.

Thank you for your consideration

To Register for a Program

- Register online at www.auburnlibrary.org
- Visit or Call the Library at 508.832.7790 | Ask for Program Registration

We look forward to your visits!